

INTERNATIONAL LIMITED WARRANTY ON ORIGINAL ENDLESS POOL™, STREAMLINE®, AND WATERWELL® FITNESS SYSTEMS

Wellness Marketing Corporation (“WMC”) warrants to the original purchaser (“you”) all parts of the Original Endless Pool™, Streamline® and Waterwell® fitness systems (“Product”) to be free from defects in material and workmanship for two (2) years. This warranty begins on the delivery date of the system to you, and in no event no later than one year from the date of purchase from an authorised dealer. In addition, WMC warrants to you all parts of the steel wall panel system (“Panel”) to be free from manufacturer defects beyond structural use for ten (10) years from the date you purchased the product from an authorised dealer. This warranty is not transferable.

What We Will Do

WMC will, at its sole discretion, repair or exchange, free of charge, during the warranty period (as described above), any part on Product that proves defective in material and/or workmanship under normal installation, use and service. WMC will, at its sole discretion, repair or replace Panel after receipt and inspection of the defective panel. The structural warranty on Panel is voided when suitable drainage is not provided, and/or panels are not properly bonded, as stipulated in the installation instructions. This is your exclusive remedy.

What Is Not Covered

WMC shall not be liable for any damage to the product resulting from reasonable wear and tear, misuse (including use of the product for an unintended application), acts of God, freezing water, water ph levels outside of the range of 7.4 to 7.8, water alkalinity levels outside of the range of 80 to 120 ppm, a total dissolved solids (TDS) level that exceeds 3,000 ppm, abuse, neglect or improper or incorrectly performed installation, maintenance or repair, including failure to follow the applicable care and cleaning instructions. WMC recommends using a qualified and licensed professional for all installation and repair of the Product and Panel.

What You Must Do To Obtain Warranty Service or Replacement Parts

A warranty claim may be made and replacement parts may be obtained by notifying our Customer Service Department in writing at poolhelp@endlesspools.com or contacting us by mail as follows (please include your product name, customer ID and date of original purchase):

Wellness Marketing Corporation
1601 Dutton Mill Road
Aston, PA 19014-2831
USA

It's also possible to communicate with Trevi at : reception@trevi.ca

The Endless Pools – Pool Order Agreement from the original purchaser must be made available to WMC for all warranty claims unless the purchaser has registered the product with WMC.

Extent of Warranty

This warranty extends only to the original consumer purchaser of the Product when purchased and originally installed within the country of purchase or, in the case of Product purchased in the European Union (“EU”), when originally installed within the EU. This warranty begins on the date of purchase of the Product. This Product warranty terminates upon any transfer of ownership or if the Product is installed or relocated outside the boundaries of the country of purchase or, in the case of Product purchased in the EU, if the Product is installed or relocated outside the EU, prior to the expiration of the warranty period.

Limitation on Duration of Implied Warranties

Please note that some countries do not allow limitations on how long an implied warranty may last, so the below limitations may not apply to you. TO THE EXTENT PERMITTED BY APPLICABLE LAW, ANY IMPLIED WARRANTY, INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY AND OF FITNESS FOR A PARTICULAR PURPOSE, IS LIMITED TO THE STATUTORY PERIOD OR THE DURATION OF THIS WARRANTY, WHICHEVER IS SHORTER.

Limitation of Special, Incidental or Consequential Damages

Please note that some countries do not allow the exclusion or limitation of incidental or consequential damages, so the below limitations and exclusions may not apply to you. TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, THIS WARRANTY DOES NOT COVER, AND WMC SHALL NOT BE LIABLE FOR, ANY SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES (INCLUDING LABOUR CHARGES TO REPAIR, REPLACE, INSTALL OR REMOVE THIS PRODUCT), USE WITH SALT CHLORINE GENERATORS, ACCIDENT, ABUSE, NEGLIGENCE, FREEZING OR IMPROPER OR INCORRECTLY PERFORMED INSTALLATION, MAINTENANCE OR REPAIR, INCLUDING FAILURE TO FOLLOW THE APPLICABLE INSTALLATION, CARE AND CLEANING INSTRUCTIONS, AND FLOW RESTRICTIONS OR OBSTRUCTIONS ON ALL WATER AND HYDRAULIC SYSTEMS.

Additional Rights

This warranty gives you specific legal rights, and you may also have other rights which vary from country to country.

This is WMC’s exclusive written warranty.